



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012
E-MAIL: grf.bhowanipatna@tpwesternodisha.com

BENCH:

ER. ACHYUTANANDA MEHER (PRESIDENT),
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 1904^o

Dated, the 31.03.2026

Er. Achyutananda Meher - President
Sri Kamala Kanta Pattnaik - Member (Finance)
Sri Bhairaba Naik - Co-Opted Member

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|----|--|--|---|-------------|
| 1 | Case No. | Complaint Case No. BPT-116/2026 | | |
| 2 | Complainant/s | Name & Address Sri Simnath Majhi, At-Jharbandh, Po/Ps- Junagarh, Dist.-Kalahandi. | Consumer No 9042-4219-0023 | Contact No. |
| 3 | Respondent/s | Name Sri Biren Kumar Garnayak, SDO Elect. Junagarh, TPWODL. | Division Kalahandi West Electrical Division, TPWODL | |
| 4 | Date of Application | | | |
| 5 | In the matter of- | 1. Agreement/Termination | 2. Billing Disputes | √ |
| | | 3. Classification/Reclassification of Consumers | 4. Contract Demand / Connected Load | |
| | | 5. Disconnection / Reconnection of Supply | 6. Installation of Equipment & apparatus of Consumer | |
| | | 7. Interruptions | 8. Metering | |
| | | 9. New Connection | 10. Quality of Supply & GSOP | |
| | | 11. Security Deposit / Interest | 12. Shifting of Service Connection & equipment's | |
| | | 13. Transfer of Consumer Ownership | 14. Voltage Fluctuations | |
| | | 15. Others (Specify) - | | |
| 6 | Section(s) of Electricity Act, 2003 involved | | | |
| 7 | OERC Regulation(s) with Clauses | 1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause _____ 3. OERC Conduct of Business) Regulations,2004; Clause _____ 4. Odisha Grid Code (OGC) Regulation,2006; Clause _____ 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause _____ 6. Others _____ | | |
| 8 | Date(s) of Hearing | 12.02.2026 | | |
| 9 | Date of Order | 31.03.2026 | | |
| 10 | Order in favour of | Complainant | √ Respondent | Others |
| 11 | Details of Compensation awarded, if any. | Nil | | |

Place of Hearing: Junagarh

Appeared:

1. **For the Complainant** – Sri Simnath Majhi, At-Jharbandh, Po/Ps-Junagarh, Dist.-Kalahandi.
2. **For the Respondent** – Sri Biren Kumar Garnayak, SDO Elect. Junagarh, TPWODL.

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GIST OF THE COMPLAINT:

The complainant consumer Sri Simnath Majhi, At-Jharbandh, Po/Ps-Junagarh, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Junagarh on dt. 12.02.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Domestic supply with CD of 0.50 KW having consumer no- ~~9042-4217-0023~~ under SDO Elect. Junagarh.
- 2) As complained by the complainant that bills to be revised.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Junagarh) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 12.03.2026
- 2) Bill details from: 05/2006 to 08/2021
- 3) Date of supply: 01.01.1990
- 4) Category: LT/Domestic
- 5) Connected Load: 0.50 KW
- 6) Meter No – No Meter
- 7) Installed on: No Meter
- 8) CMR:
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. Junagarh as follows:
 - Consumer has dispute regarding average bills between 01/2010 to 06/2016. However, the respondent requested the forum to take appropriate decision as necessary.



FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that Consumer has dispute regarding average bills between 01/2010 to 06/2016.
- The bill may be revised after six months consumption of new meter/R/C.

ORDER

31.03.2026

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- The case is hereby **Dropped**.


B. NAIK
Co-Opted Member

Co-Opted Member
GRF, Bhanwanipatna


K.K. PATNAIK
MEMBER (Fin.)

MEMBER FIN
GRF, Bhanwanipatna


A.N. MEHER
PRESIDENT

PRESIDENT
GRF, Bhanwanipatna

Copy to: -

1. Sri Simnath Majhi, At-Jharbandh, Po/Ps-Junagarh, Dist.-Kalahandi.
2. SDO Elect. Junagarh, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”